



POLICY IN RESPECT OF THE PAYMENT OF CONSUMER DEPOSITS

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1. The following deposits be applicable in respect of all new agreements for the supply of services:

DOMESTIC CONSUMERS

R500.00 which will be adjusted after three months should the average account for two months exceed R500.00.

BUSINESS CONSUMERS

Twice the average account of the previous occupier, (in the case of a new or different business, twice the account calculated by the Borough Engineer), with a minimum of R1000.00.

2. The Financial Manager may exercise discretion in determining deposits in respect of residential and small businesses taking into account their average monthly accounts and where applicable their previous record of payment.
3. In the case of a consumer who appears on the monthly cut-off list as a result of non-payment, or whose cheque in payment of his account is dishonoured by the bank, the deposit will be increased in order to cover the average account for three months, with the proviso that the consumer who is the owner of the property, will not have his deposit increased unless he has previously defaulted in the past six months, and provide further that a lower increased deposit may be applied at the discretion of the Financial Manager.